

Out-of-Pocket Reimbursement Request Form

This form is not for Mercer Marketplace debit card claims.

Completion Guide

Claims can also be submitted by logging in to your account. This form is for reimbursement of any out-of-pocket expenses where your Mercer Marketplace debit card was not used. Documentation to substantiate purchases made with your Mercer Marketplace debit card must be uploaded via your online account or submitted with a copy of a Receipt Reminder.

Step 1: Participant Information

- Complete the required fields (*).
- Please note: Missing information may delay the processing of your claim.

Step 2a: Medical Reimbursement Information — You may submit one form per receipt or lump all receipts together and submit only one form. Submitting one receipt per form is the preferred method.

- **Plan type:** Enter the three-letter or four-letter code (located below the claim table) to identify the account from which you are requesting reimbursement.
- **Date of service(s):** Provide the date or range of dates the expense was incurred, including the year.
- **Merchant name:** Provide the name of the merchant or facility where the expense was incurred. If filing a lump-sum claim that includes multiple merchants, please write "Multiple" in this box.
- **Person receiving the product or service:** Provide your name or the name of the eligible dependent for which the service was provided or the product was purchased. If filing a lump-sum claim for multiple people, please write "Multiple" in this box.
- **Description of services:** Provide a brief description of the service.
- **Amount requested for reimbursement:** Provide the total amount requested.

Step 2b: Dependent Care Reimbursement Information — Having your dependent care provider sign this form is the preferred method to file for reimbursement. If you want to file a claim online, you may have your provider sign this form and upload this form to the claim.

- **Plan type:** DCFSA.
- **Date range of services, including the year:** Provide the date or range of dates the expenses were incurred, including the year.
- **Name of provider:** Provide the name of the dependent care provider or facility.
- **Provider's signature:** Have the dependent care provider sign here.
- **Amount requested for reimbursement:** Provide the total amount requested.

Step 3: Participant Certification

Submit the completed form with supporting documentation to Mercer Marketplace.

Mail: PO Box 6161; Fargo, ND 58108-6161

Fax: 1-855-717-6571

Email: forms@serviceaccount.com

Documentation Requirements

Documentation for eligible medical expenses, required by the IRS, includes a third-party receipt containing the following information:

- Date service was received or purchase made
- Description of service or item purchased
- Dollar amount (after insurance, if applicable)
- Name of the merchant/provider

Verification of dependent care expenses is required by the IRS. The dependent care provider's signature on this form is the preferred method. We also accept documentation from the provider. The provider documentation must include the following information:

- Dates of service (that have already passed)
- Description of services
- Dollar amount charged for services received
- Name of the provider

Unacceptable forms of documentation include the following:

- Provider statements that indicate only the amount paid, balance forward or previous balance
- Credit card receipts that reflect only a payment
- Bills for prepaid dependent care/eligible expenses where services have not yet occurred

When submitting a receipt for a co-payment amount, please be sure the co-payment description is on the receipt. In some cases, you will need to ask for a receipt at the point of service. If "co-payment" is not clearly identified, have the provider write "co-payment" on the receipt and sign it.

Out-of-Pocket Reimbursement Request Form, continued

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*Required Fields

Step 1: Participant Information

*Participant Name (First, MI, Last)

*Social Security Number

*Employer Name (Do not abbreviate)

Employee ID

Step 2a: Medical Reimbursement Information — You may submit one form per receipt or lump all receipts together and only submit one form. Submitting one receipt per form is the preferred method.

*Plan Type	*Date of Service	*Merchant Name	*Person receiving the product or service	Description of the services	*Amount requested for reimbursement

*Plan Types: HFSA-Health FSA; HRA-Health Reimbursement Arrangement

Step 2b: Dependent Care Reimbursement Information — Having your dependent care provider sign this form is the preferred method to file for reimbursement. However, we also accept documentation from the provider if it includes dates of service, description of service, dollar amount and provider name. If you wish to file a claim online, you may have your provider sign this form and upload it to the claim OR you may have him/her provide an itemized document for you to upload to the claim.

*Plan Type	*Date range of services, including year	*Name of provider	Provider's signature	*Amount requested for reimbursement
DCFSA				

Step 3: Participant Certification

To the best of my knowledge, the provided information is complete and accurate. I certify that the requests I am submitting are eligible expenses as defined by the IRS and that I have not been previously reimbursed for these expenses nor am I seeking reimbursement from any other source. I also certify that expenses were incurred for personal use only and not for resale or another purpose not permitted under the IRS rules. I understand that Mercer Marketplace, including its agents and employees, will not be held liable if I submit ineligible expenses for reimbursement. If submitting expenses for my Dependent Care Account, I have obtained or made reasonable efforts to obtain the provider's Tax ID (TIN) and I will include the TIN on IRS Form 2441, which I must attach to my federal income tax return. If submitting expenses for my Qualified Small Employer Health Reimbursement Arrangement (QSEHRA), I certify that I, or the individual for whom I am requesting reimbursement, continue to have Minimum Essential Coverage (MEC). I understand that if I fail to maintain MEC, any reimbursements made from my QSEHRA during the month in which I did not have MEC will become taxable. If there are any changes in the provided information, I understand it is my responsibility to notify Mercer Marketplace. By submitting this form I certify the above. Pursuant to the terms of the plan, benefit payments that are not timely claimed may be forfeited back to the plan.

I understand that I should retain a copy of all submitted documentation in the event of an IRS audit.