Forced Transport Layer Setup Authorization Form

Primary WEX Health, Inc Contact

Company Name	**Company Technical Contact**	**Date**

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Company Technical Contact Phone Number	**Company Technical Contact Email address**	**GPID (for office use only)**

Transport Layer Security (TLS) is technology used to create a secure connection between the email gateways of two organizations. A successful TLS connection is designed to ensure that any email traffic between the two organizations is transmitted securely over the internet. The use of TLS is an alternative to using portals or other message encryption software designed to ensure the secure delivery of data using email.

A forced TLS connection means that all email messages transferred between the email domains of WEX Health, Inc and the Company are encrypted during the transmission process. Clear-text (communication that hasn't been subjected to encryption and isn't meant to be encrypted) between WEX Health, Inc and the Company won't be supported or allowed. If a secure channel can't be created between the email servers of the two organizations pursuant to TLS technology, TLS is designed to prevent transmission of the message. A forced TLS activation details the process of coordinating and enabling a forced TLS Connection between the email gateway servers used by the two organizations.

About this Document

Please read page 1 describing Forced TLS Activation. On page 2, supply the requested email domains and review the Authorization. Once reviewed, please provide the completed form to your primary WEX Health, Inc. contact. We will then move forward with setup.

Forced TLS Activation

Configuring forced TLS at both ends of the connection is designed to ensure secure email communication between WEX Health, Inc and the Company. WEX Health, Inc forced TLS activation requires both WEX Health, Inc and the Company to specify "TLS Required" for the outbound and inbound email domains of the 'other' company.

The technical details of the forced TLS activation are as follows:

- **A mandatory setting of a "TLS Required" outbound and inbound connection will be established between WEX Health, Inc and the email domains provided by the Company.**

- **This process requires coordination and testing to ensure that as the TLS requirement is enabled, there isn't undue disruption to email communication.**

- **This change will configure the Company and WEX Health, Inc email transport to bypass any secure email portals that may normally be used for sensitive email transmission.**

- **This change is designed to prevent the transmission of clear-text or email 'in the clear,' meaning that unencrypted email wouldn't be transmitted between organizations and is generally discarded.**

- **This configuration requires management over the term of the services agreement between the parties. Modifications to the email infrastructure of either party may require coordination with the other party to ensure that email continues to flow. A two-week window is required for notification of infrastructure modification that would impact email flow, and to communicate and coordinate the required changes between organizations.**

Forced Transport Layer Setup Authorization Form, continued

Company Domain Names

Please list all domain names that might be used to communicate with WEX Health, Inc. Email to/from this list of domains will be routed using TLS encryption:

WEX Health, Inc Domain Names

WEX Health, Inc email domains to be routed using TLS encryption:

- **wexinc.com**
- **wexhealthinc.com**
- **wexhealth.com**
- **serviceaccount.com**
- **healthaccountservices.com**

Authorization

Company is aware that with forced TLS:

- **Forced TLS is designed to block unencrypted email communications between the organizations.**
- **Secure email portals that exist, or may be implemented within each organization's email infrastructure, will be bypassed as an outcome of this agreement.**
- **There could be disruptions in email traffic between the organizations.**
- **The forced TLS configuration won't bypass anti-virus or anti-spam protections.**
- **There is a two-week notification window required for any future email infrastructure changes that may disrupt TLS communication between the organizations.**

By configuring forced TLS, Company accepts the risks involved and agrees that the use of forced TLS constitutes a commercially reasonable security procedure and to hold WEX Health, Inc harmless from and against any liability resulting from the configuration.

This agreement is concurrent with any existing contracts between WEX Health, Inc and Company and shall terminate at the same time as the existing contracts between the parties. Except as provided herein, any existing contracts are hereby ratified and affirmed.